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OXFORD
CITY
COUNCIL

Oxford City Council – Housing, Health and Community

Directorate Plan April 2007 – March 2008

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Portfolio Holders: **Cllr Rundle – Stronger Communities**
                  Cllr Murray – Improving Housing
                  Cllr van Zyl – Safer City
                  Cllr Armitage – Healthier Environment
                  Cllr Fooks – Cleaner city
                  Cllr Goddard – Leader (external relations)
                  Cllr Tall – Better finances (Value for Money, budget)

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1. How the Housing, Health and Community Directorate supports the Corporate Priorities

Introduction by Michael Lawrence:

The Housing, Health and Community directorate is diverse and covers both front line services and strategic functions.

- The gross General Fund Expenditure for the directorate in 2007/08 is £15.8 m with net controllable costs of £11.8 m
- The total number of employees at April 2007 is 220 FTE's
- The Directorate is responsible for £3.8m or 35% of the General Fund Capital Programme in 2007/8
- The gross HRA Expenditure is £37.6 m and controllable costs are £5.5 m
- The total number of HRA funded employees is 360 FTE's
- The HRA Capital programme in 2007/8 is £9.8 m

Summary of performance in 2006/07

The Directorate has returned strong performance this year with all 5 of its Key Performance Indicators achieving their target and all BVPI's hitting target. Particularly positive results include:

- BV066a %Housing rent collected- achieved 97%
- KPI 13 % Decent Homes- achieved 77%
- KPI 09 Number of Households in Temporary Accommodation- achieved 581 is ahead of target (761 by April 2007), we are trying to reduce by 100 every year to meet the Government target of a 50% reduction from 2005 to 2010
- KPI 14 % Housing repairs classified as an emergency - achieved 10%, this is one of the key recommendations from the Sept 2005 Housing Inspection

Good progress is being made to reduce void times and the monthly average is close to 4 weeks, the BV212 figure will continue to reduce in the next few months.

Sickness Absence levels are too high and work continues to ensure first line supervisors are working with staff to provide support and where necessary understand the root cause of absence.

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The latest count of the number people sleeping rough is based on a random count across a certain area of the city (BV 202), it can therefore vary dramatically depending on a range of factors. The 'Client share' data is a more reliable measure of the number of people sleeping rough or in danger of sleeping rough (year end figure was 63, down from 93 in December). This data is used by the City Council and partner agencies to target resources and review the effectiveness of policies.

The Business Units within the Directorate have all been through changes this year but have continued to deliver results. Team working within and across Directorates has improved this year. We have a weekly HHC meeting that covers Performance, Projects, Finance and Areas Coordinators on a rolling 4-week agenda. Cross functional groups such as the Climate Change Action Team, Affordable Housing Working Group, Cleaner Greener Group are tackling Council priorities with a corporate perspective and budget flexibility between units is vital to enable this type of work to succeed.

Highlights of the year include:
> The reorganisation that took place during 2006 to separate HRA and GF housing activities was successful in making performance and financial issues more transparent. The recommendations made in the Best Value Review of Housing Services in April 2006 are being followed through with actions covering Finance, Governance, Organisation and Partnerships.

> We have increased the focus on Asset Management and have seen good coordination between GF and HRA (and revenue/capital).

> We have made great strides in performance management, particularly in Oxford City Homes, and have used the CorVu system to make data visible and allow managers to react quickly.

> We have worked to improve our understanding of the cost structure of our Business units rather than simply tracking net budgets. We have had an open discussion of budget risks and opportunities in the Directorate and have aimed to balance risks and opportunities across Council in line with priorities. We have looked beyond departmental figures and the team has embraced the concept of Value for Money.

Business Unit managers are encouraged to manage risks sensibly and not to just take the easy or zero risk option. We are becoming better at documenting risks and use the Risk Register to capture issues and mitigating actions.

We have used the evidence base from recent internal/external reviews to guide our work on budget process and priorities.
In particular:
Supporting People review
Customer Contact Strategy

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Housing and Services for Older People
Housing Strategy 2005-2008
Private Sector Stock Condition
HQN review of Housing Development
Social Inclusion Audit
Grants Review
Community Centres Review

Key issues in 2007/08

Key challenges for the Directorate in 2007/08 are:

- The delivery of £1.066m of budget savings (Section 2)
- Identifying future savings to close the budget gap for 2008/09
- Improving understanding of the Directorate cost structure and realigning budgets where necessary
- Improving and demonstrating value for money across the Directorate
- Delivering continuous improvement and hitting BVPI, KPIs and LAA targets (Section 3)
- Supporting the System Thinking improvement agenda in the Directorate and across the Council
- Leading on the following key projects:
    - Rosehill redevelopment
    - Affordable Housing Group
    - Choice Based Lettings
    - Decent Homes
    - Follow through of the Private Sector Housing Strategy
    - Customer Contact Improvement Team
    - Grants Review
    - Climate Change Action Team
    - Oxford Safer Communities Partnership
- Contributing as appropriate to the following key projects:
    - LAA agenda and Community Strategy
    - Preparation for CPA reassessment
    - Cleaner Greener Group
    - NEATs
    - Preparation for the Cultural Inspection
    - Devolution and Area Working Policy Review

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Overview of Services

The following Business Units fall under the Housing, Health and Community Directorate:

Neighbourhood Renewal

Gross Expenditure of £ 4.4m with an income of £0.6m from fees and rents resulting in a net expenditure of £3.8m

Neighbourhood Renewal aims to build strong, safe and inclusive communities in Oxford. The Unit works in partnership with government at a national and regional level, with other local authorities, the Police, PCT and the private and community and voluntary sectors to deliver its objectives.

The Community Development and Regeneration Team focuses upon improving social inclusion in the City's most deprived estates, the promotion of community cohesion and supporting the City's 24 community centres. The Team also has responsibility for managing the £1.6 mil grant allocated by the Council to community and voluntary groups.

The Unit has responsibility for delivering safer communities through Street Wardens and the CANAcT team. CANAcT works on a multi-agency basis to eradicate anti social behavior in Oxford through the use of problem solving and intervention, but where necessary it uses enforcement tools such as ASBO's or evictions when that is required.

Environmental Health

Gross Expenditure of £2.7m with an income of £0.6m from fees resulting in a net expenditure of £2.1m.

The Environmental Health Business Unit operates within the context of the Environmental Health Action Plan introduced by the UK Government, which contributes to the Environment and Health Action Plan for Europe. The purpose of the Unit is to protect, promote and improve the health, safety and welfare of the City's residents, visitors and business community. It also helps to sustain and enhance the local environment for present and future generations. The unit provides responsive services such as Pest control and Noise nuisance, manages Licensing arrangements and carries out the Councils statutory duties in areas such as Air Quality.

Oxford City Homes

Gross Expenditure of £31.2m. Net Income £0.9m. Income is £32.1m which comes from rents (£18.5m, net of subsidy paid) and charges of £13.6m)

The OCH Business Unit provides tenancy and property management services for Oxford City Council's residential properties and garages, and their tenants and leaseholders. The unit manages all aspects of the Housing Revenue Account covering both revenue and capital

Community Housing
Gross Expenditure of £7.2m with an income of £3.0m from fees, grants and rents resulting in a net expenditure £4.2m.
Community Housing provides Oxford City Council's strategic and enabling housing services.
The Housing Needs Team deals with all aspects of homelessness, including homelessness prevention, rough sleeping, the provision & management of temporary accommodation for those households in greatest need, and support of voluntary & third sector organisations working with homeless people. The team also manages the allocation of social housing in the city, both Council owned and Housing Association properties, co-ordinating this work through the Oxford Register for Affordable Housing. The Affordable Housing Development Team works closely with the Council's Planning Service, our Housing Association partners, property developers and other agencies to facilitate the development of affordable housing in the city. Elderly Services provide support for vulnerable people in the city and county in a number of different ways. The Alarm Control Centre provides monitoring services in a number of different contexts: Community Alarms in private homes; hard wired alarm systems in Council and Housing Association Sheltered Accommodation; lone worker safety; CCTV, out of hours response for a number of different organisations (including the main Council switchboard); and fire alarm monitoring. Our Mobile Wardens and Mobile Community Officers provide daily visits to all Council and some Housing Association Sheltered properties, and an emergency response service to Community Alarm clients, a well as assessing potential alarm users and fitting alarm equipment. The Service Development Team have responsibility for: developing and helping to implement all of the Council's housing related strategies; research & policy development in response to changes in legislation and other government initiatives; administering the Council's involvement in the Supporting People programme

Customer Services
Gross Expenditure of £1.2m with no income. Net Expenditure £1.2m.
Customer Services provides point of contact information and enquiry resolution to the public relating to most Council services as well as other public information through three Local Services Shops ("One Stop Shops") located at St Aldate's Chambers, East Oxford, and Blackbird Leys and a busy telephone and E mail contact centre. The unit delivers joined-up service provision by dealing with a broad range of enquiries, takes a leading role in service improvement teams and makes a significant contribution to the performance of key services. Staff are comprehensively trained to provide authoritative advice and decisions and to update information and accounting systems to enable right first time responses to customers questions.

Area Coordinators
Gross Expenditure of £0.5m with no income. Net Expenditure £0.5 m.
Area Coordinators work with Area Committees to facilitate cross-functional activity that address local community priorities and deliver services that are devolved to Area Committees. They have social inclusion and environmental improvement budgets which support corporate and local priorities. The Area Coordinators develop Area Actions Plans and operate local partnerships with Thames Valley Police, the County Council and the PCT. They aim to improve the quality of life for residents and help the council respond to issues raised by members of the public.

The new Corporate Plan covers a period 2007-2008: The Housing Health and Community Directorate can make a significant contribution to some of the City Council's corporate priorities, as set out below:

Reduce inequality through social inclusion

- Work with partner organisations to promote heath and social welfare and to reduce fuel poverty through actions included in the Climate Change Action Plan and the activity of the Health and Social Inclusion group of the Oxford Strategic Partnership
  - Develop cohesive communities and support cultural diversity though the Community and Voluntary Grants process

Be an effective and responsive organisation, providing value for money services

- Improve the quality and accessibility of our services and improve customer satisfaction through the application of Systems Thinking principles in key front line services and ongoing work on the Customer Contact strategy

Tackle climate change and promote environmental resource management

- Promote alternative energy sources and maximize fuel efficiency across the Council and the City through actions included in the Climate Change Action Plan, through investment in our Housing stock to meet the Decent Homes Standard and through programmes to help residents in private housing improve the standard of insulation in their properties.

More housing for Oxford, Better housing for all

- Increase the quantity and quality of social and affordable housing by investing in improving the condition of Council housing stock and by working with partners to enable new social housing units to be built
- Tackle and reduce homelessness by providing advice and a range of practical options for people threatened with homelessness
- Ensure that Houses in Multiple Occupation are managed in a responsible way through a programme of licensing and inspection

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Improve the Local Environment, Economy and Quality of Life

- Improve air quality and reduce pollution through the development of a feasible scheme for a Low Emission Zone in the City Centre
  - Keep our streets and neighbourhoods clean and tidy through working across business units on education and enforcement actions

Reduce and prevent crime and anti-social behaviour

- Tackle the causes of crime and anti-social behaviour in our community by providing activities and support for children, parents and young people through holiday play schemes
- Work through Neighbourhood Action Groups to implement neighbourhood policing throughout Oxford involving Street Wardens, Area Coordinators and other staff across business units

2. 2007/08 Actions and milestones

Reduce inequality through social inclusion						

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Service Development						
Review Community and Voluntary Grants process	£1.6m	August 2007		Policy Review by July 2007	Issue 2008/9 prospectus by August 2007	
Asian Families worker MHNR01	£20,000	May 2007		Negotiations with County Council Completed	County Council agree to fund 50% post Completed	SLA drafted Completed 4) Joint work plan drafted Completed 5) SLA and Work Plan signed off 1May 07
Play scheme coordinator MHNR02	£50,000	March 2008		To develop and deliver diversionary activities for young people referred from the YOT, DAT and other agencies April 07-March08	To contract our holiday play schemes April 07	To ensure the play schemes target the worst wards April-July 07 4) To monitor and evaluate the performance of all activities April 07-Jan 08 5) To work with all partners and partnerships within Oxfordshire April 07 – March 08
Other Improvement Activities						
Community Cohesion	£50,000 external funding			Pathfinder project on Tackling Extremism		

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Tackle climate change and promote environmental resource management

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Service Development						
Carbon Trust Scheme MHEH02	£155,000			*Milestones to be added*	*Milestones to be added*	*Milestones to be added*
Cross Cutting (director responsible for lead)						
Reduce Council CO2 emissions by 25% by 2010 (from 2005)				Local Authority Carbon Management Programme Start May 2007		
Other Improvement Activities						
ZED study MFSR01	£10,000			Exhibition in Town Hall May 2007		

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Improve the Local Environment, Economy and Quality of Life

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Service Development						
CCTV				Rosehill and Woodfarm shops May 2007	Tower Blocks HAB approval April 2007	Tower Blocks Phase 1 start May 2007
Extend Environmental Health out of house service MHEH01	£30,000			Review staffing arrangements May 2007		
Other Improvement Activities						
Low Emission Zone				Feasibility study Stage 2 report July 2007		

Be an effective and responsive organisation, providing value for money services

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Service Development						
One stop shop at Cowley Centre MHCS01	£50,000	October 2007	Yes	Find suitable accommodation April/ May 07	Negotiate lease terms May 07	Obtain major project approval June 07 4) Complete building works and open October 07
Efficiency						
Reduction in cost pressure SHCH02	(51,000)	March 2008		Quarterly monitoring 30/06/07	Quarterly monitoring 30/09/07	Quarterly monitoring 31/12/07 4) Quarterly monitoring 31/03/08
VfM Proposal SHCH03	(81,000)	March 2008		Quarterly monitoring 30/06/07	Quarterly monitoring 30/09/07	Quarterly monitoring 31/12/07 4) Quarterly monitoring 31/03/08
Additional Rent income from Nightly Charges SHCH04	(25,000)	March 2008		Quarterly monitoring against rental income 30/06/07	Quarterly monitoring against rental income 30/09/07	Quarterly monitoring against rental income 31/12/07 4) Quarterly monitoring against rental income 31/03/08
Better Mgt Current Arrears – Nightly Charges SHCH05	(51,000)	March 2008		Quarterly monitoring 30/06/07	Quarterly monitoring 30/09/07	Quarterly monitoring 31/12/07 4) Quarterly monitoring 31/03/08

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
New lease agreements PSL props work now in House SHCH06	(10,000)	Apr 2007		From 1 April 2007 budget has been removed and profiled our for year April07		
Better Management Current Arrears Private Lease Clients SHCH07	(51,000)	March 2008		Quarterly monitoring 30/06/07	Quarterly monitoring 30/09/07	Quarterly monitoring 31/12/07 4) Quarterly monitoring 31/03/08
TAM staff move to Centre – Computer Link not Req'd SHCH08	(5,000)	April 2007		From 1 April 2007 budget has been removed and profiles out for year April07		
Non-Renewal of Leases on PSL Properties – June SHCH09	(86,000)	March 2008		Lease will expire on 30 June 2007 June07	Quarterly monitoring 30/09/07	Quarterly monitoring 31/12/07 4) Quarterly monitoring 31/03/08
Transfer/Sub leasing Props to Specialist Hsg Prov SHCH10	(90,000)	March 2088		Quarterly monitoring 30/06/07	Quarterly monitoring 30/09/07	Quarterly monitoring 31/12/07 4) Quarterly monitoring 31/03/08

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Elderly Services staff savings (2.5 posts) SHCH14	(60,000)	April 2007		The 2.5 posts have been deleted from base establishment of Community Housing from 1 April 2007 April07		
Reduce Sure Start Income Pressure (SHNR01)	(20,000)	March 2008		Negotiations with County Council - Completed	County Council agreed to fund 50% of post on basis that City Council fund 50% - Completed	Agreement of City Council to funding bid of £20K - Completed 4) SLA agreement in place 31/03/07
Reduce SLA Cost to Chinese Adv Centre (Princes St) SHNR02	(13,000)	March 2007		Negotiations concluded last year	Phased support to implement the new agreement in 06/07 Feb/March07	Grant budget discussions and negotiations Feb/March07
Better Management of International Links work Rev (VfM) SHNR04	(5,000)	January 2008		To carryout a full review of operations carried out under this area of the Unit April07	Implement actions recommended by review July07	Quarter report on spend and income to BU manager - Each Quarter 4) Prepare action plan and income expenditure forecast for 08/09 January08

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
B Rates saved re: trans BBL Comm Ctrs to Com Ass Mgt SHNR06	(10,000)	April 2007		Re-establish Blackbird Leys Community Association April07		
Community and Voluntary Grant Inflation Savings SHNR07	(19,404)	March 2007		Executive Board agree that 50% of the inflation budget allocated to the grant pot is removed as a contribution to savings 19th March 2007		
Income Budgets adjustments SHEH01	(94,000)	April 2008		New income profile achieved or exceeded – end of Quarter 1	New income profile achieved or exceeded – end of Quarter 2	New income profile achieved or exceeded – end of Quarter 3 4) New income profile achieved or exceeded – end of Quarter 4
Loft Insulation Grants – Treat SHEH02	(85,000)	April 2007		Transfer budget March07	(There are no applicable milestones once the transfer is complete)	Spend will then be monitored as part of the usual capital programme management
Reduce use of Contractors SHEH03	(10,000)	April 2008		Recruiting suitable staff - in place by end of Quarter 1	Retaining core qualified staff - remainder of year	Recruiting suitable staff - in place by end of Quarter 1
Management Restructure	(20,000)	April 2007		Resolve current issues and	Accrue saving April07	Resolve current issues and restructure following

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
SHEH06				restructure following consultation and HR input March07		consultation and HR input March07
EH Grant – net income after spend SHEH07	(35,000)					
Directorate Staff Turnover Saving SHHACD44	(137,000)	April 2007		Establish percentage saving April07	Assess turnover across Directorate April07	Apportion saving to each Business Unit taking account of service requirements April07 4) Monitor monthly - ongoing
HHC Balance to find SHHSC02	(84,000)	Ongoing		Establish balance after reconciliation of savings/spending items and Budget Book April07	Develop list of further saving ideas and income opportunities May07	Regular monitoring of budget forecast Ongoing 4) Regular monitoring of new saving ideas and income opportunities Ongoing

More housing for Oxford, Better housing for all

Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Service Development						
Decent Homes	£9.8m capital in 2007/8	Complete by 2010	Yes	Target 82% by April 2008		
Rosehill redevelopment			Yes	Start on site October 2007		
Extend HMO Licensing		By end of 2008		Develop discretionary scheme		
Choice Based Lettings		December 2007	Yes	Allocation scheme approved by EB April 2007	IT system ready	
Reconfigure Sheltered Blocks		All blocks complete by 2011	Yes	Agree disposal of Rowlands House		
Efficiency						
Tender for 'partnership' arrangement with SOHA				Start May 2007		
Cross Cutting (director responsible for lead)						
HRA Stock strategy				Policy Review by July 2007		
Oxfordshire Housing Partnership				Achieve Affordable Housing LAA target		

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Project / Action	Budget (£)	Date for achievement	Project Plan completed?	Milestone 1	Milestone 2	Milestone 3
Other Improvement Activities						
2 star rating for Landlord Services				Mock Housing Inspection (HQN) on site 1 May 2007	HQN Report 16 May 2007	Update Improvement Plan June 2007
Housing Foyer Study MSHCH01	£30k	January 2008		Project brief and procurement process finalised by May 31 2007	Consultant appointed by 1 August 2007	Final report from consultant by November 2007 4) Project development and partner identification by January 2008

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3.   Year End 2006/07 Results and 2007/08 Targets

(Housing Health and Community)

Priority Aim	Measure	Year End Target 2006/07	Year End Result 2006/07	Quartile Position 2006/07	Year End Target 2007/08
Reduce inequality through social inclusion					
Work with partner organisations to promote health and social welfare, and to reduce fuel poverty.	BV066b % tenants with more than 7 weeks rent arrears	6.00%	8.21%	Third	8.53%
	BV066c % tenants in arrears who have Notices Seeking Possession	5.00%	13.37%	Top	N/A
	BV066d % of tenants evicted as a result of rent arrears	1.00%	0.26%	Second	0.20%
	BV164 - CRE Code of practice for rented housing?	Yes	No	N/A	Yes
	BV266a Contributions to external advice agencies	£1085639.00	Work in progress	N/A	£1150000.00
	BV266b % of contribution to advice and guidance services given to organizations holding the CLS Quality Mark at 'General Help' level and above	100.00%	Work in progress	N/A	100.00%
	BV266c Spending on advice and guidance provided directly by the LA in housing, welfare benefits and consumer matters.	£1153701.00	£1282000.00	N/A	£1354210.00
Be an effective and responsive organisation, providing value for money services					
Improve the quality and accessibility of our services and improve customer satisfaction	BV166a(**) Score against checklist for Environmental Health	76.00%	Work in progress		80.00%
	KPI14 - % Housing repairs classified as an emergency	10.00%	Work in progress	N/A	10.00%
	BV066a % housing rent collected	97.00%	97.02%	Bottom	97.50%
Tackle climate change and promote environmental resource management					
Promote alternative energy sources and maximise fuel efficiency across the Council and the city	BV063(**) Average SAP rating for LA owned dwelling	69/120	70/120	Top	71/120
More housing for Oxford, better housing for all					
Increase the quantity and quality of social and affordable housing	BV183a(**) The average length of stay in bed & breakfast	6.00 Days	1.76 Days	Second	3.00 Days

(**) - Indicator used as part of the Audit Commission's
'Direction of Travel' and 'CPA Recatagorisation' Tools

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3.   Year End 2006/07 Results and 2007/08 Targets
(Housing Health and Community)

Priority Aim	Measure	Year End Target 2006/07	Year End Result 2006/07	Quartile Position 2006/07	Year End Target 2007/08
	BV183b(**) The average length of stay in hostel type shared facility accommodation	9.00 Days	11.54 Days	Third	12.00 Days
	BV184a(**) % Non-decent homes at 1st April this financial year	23.00%	29.20%	Second	22.80%
	BV184b(**) % change in the proportion of non-decent LA homes so far this financial year	21.23%	23.01%	Second	22.89%
	BV212 - Average relet time for council houses (Excluding time taken for major works)	28.00 Days	Work in progress		28.00 Days
	[LAA TARGET] KPI08 - Number of new affordable housing units completed	150 Units	Work in progress	N/A	150 Units
	BV064(**) - Private dwellings returned to occupation	3.60%	Work in progress		4.34%
	BV202 The number of people sleeping rough on a single night within the area of the local authority	8 Rough sleepers	11 Rough sleepers	Bottom	8 Rough sleepers
	BV203 % change in families in temporary accommodation	-10.00%	-22.50%	Top	-10.60%
	BV213 Number of potential homelessness cases prevented per 1,000 of population	30.00 Cases per 1000 pop.	7.57 Cases per 1000 pop.	Top	8.50 Cases per 1000 pop.
	BV214 Cases of repeat homelessness, as a percentage of total caseload	1.50%	0.43%	Second	0.00%
	KPI09 - Number of households in temporary accomodation	761 Households	581.00 Households	N/A	593 Households
Improve the Local Environment, Economy and Quality of Life					
Seek to sustain the city's economic and cultural status and success	[LAA TARGET] CYP1 - % of pupils acheiving 5 GCSEs A* - C or equivalent (inc. English and Maths)	46.80%	Work in progress	N/A	49.00%
	[LAA TARGET] CYP2 - % children leaving care that achieve 1 GCSE A* - G	53.00%	Work in progress	N/A	57.00%
	[LAA TARGET] CYP2 - % children in care achieving 5 or more GCSEs A* - G	58.00%	Work in progress	N/A	62.00%
	BV216a Number of sites of potential concern for land contamination	800 Sites	Work in progress		935 Sites

(**) - Indicator used as part of the Audit Commission's
'Direction of Travel' and 'CPA Recatagorisation' Tools

3.

Year End 2006/07 Results and 2007/08 Targets

(Housing Health and Community)

Priority Aim	Measure	Year End Target 2006/07	Year End Result 2006/07	Quartile Position 2006/07	Year End Target 2007/08
	BV216b % of land contamination sites with sufficient information to decide remediation	2.24%	Work in progress		1.49%
	BV217 Percentage of pollution control improvements completed on time	100.00%	Work in progress		100.00%